



JOB DESCRIPTION and SPECIFICATIONS

Job Title:	Café Team Member	Reports to:	Café Team Leader
Job Role:	Operations Support	FLSA Status:	Hourly
Work Department:	The National Equestrian Center	Work Location:	NEC – Lake St. Louis, MO
Level/Salary Range:	Based on qualifications/experience	Position Type:	Part-time

Job Description: Summary of Position

A Café Team Member is a customer-service oriented, reliable individual comfortable working in a dynamic, team-based environment. He or she is primarily responsible for providing Facility guests with friendly, helpful, enjoyable dining experiences that convey our commitment to quality and excellence in all regards. Weekend and night-time availability is mandatory. Serve-Safe Certification is preferred.

Job Specification: Essential Duties and Responsibilities

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Greet café guests warmly, offering a personalized experience as often as possible
- Take food orders, deliver food orders and cash out customers via point of sale system
- Serve non-alcoholic and alcoholic beverages in concessions and in VIP seating areas or Banquet spaces as needed
- Prep, cook and package food items, providing fast and friendly service that exceeds guests' expectations
- Clean kitchen, banquet and VIP and concession seating areas including floors, tables, chairs, and counter tops
- Restock paper products/condiments and maintain a ready-to-use dining environment
- Restock front-of-house foods, beverages and other supplies
- Follow safe food handling processes
- Supports, models and maintains NEC company culture that fosters positive working relationships and compliance with NEC policies
- Perform special tasks as assigned in efficient and effective manner with close attention to detail

CERTIFICATION/PHYSICAL REQUIREMENTS

- Current ServSafe Certification preferred
- Ability to lift, pull, push, and/or carry 35 lbs.
- Ability to stand, kneel, bend, twist and walk as required throughout the work day to accomplish various tasks
- Ability to withstand high temperatures in close quarters
- Ability to work at days, nights and on weekends

This list is not intended to be all-inclusive. Employees may perform other related duties as assigned.

Full time employees in this role may be eligible for benefits such as health insurance, vacation, uniform clothing, and dining discounts. The National Equestrian Center is a Drug Free Workplace/EOE.

TO APPLY FOR THIS POSITION, PLEASE VISIT THE NATIONAL EQUESTRIAN CENTER OR FORWARD RESUME AND REFERENCES TO info@necstl.com